



# PRODUCT RECALL

Dimplex Portable Dehumidifier – DXDH10N, DXDH16N,  
FTE10, FTE16, FTE20



A safety issue has been identified with a batch of Dimplex portable dehumidifiers. A component in the product may overheat, resulting in the product catching fire.

Affected products can be identified by the serial number, which is located on the product rating plate. This is accessible by removing the water tank.

Affected products have a serial number starting with 501 through to 522.

Rear of product - Tank removed



Dehumidifiers with a different model number or that start with a different serial number are not affected.

## **What to do if you have an affected dehumidifier:**

**STOP USING IT** immediately by switching it off at the mains socket and then unplug the dehumidifier from the socket.

Call our Helpline on **0800 028 53 86**  
(Monday–Thursday 8.30am–5pm, Friday 8.30am–3pm)  
so we can arrange a replacement product.

If you are affected by this Safety Notice, we urge you to contact us about this important safety issue as soon as possible.